

May 2007

Dear Member

BIBA Launch Professional Indemnity Claims and Notification Advisory Service for Members

I am pleased to advise that BIBA, as part of its Professional Indemnity Insurance Initiative has launched a Claims and Notification Advisory Service in conjunction with two of its trusted advisers Flaxman Partners and Hugh James solicitors.

The service offers BIBA members access to expert, independent advice on all issues relating to managing PI claims including handling complaints, notification of claims and dealing successfully with insurers, claimants and third parties.

Key benefits include:

- free initial consultation and preferential rates for members
- timely, expert advice on PI claims matters
- guidance on commercial solutions to PI problems
- reduced PI claims management costs
- avoiding unnecessary litigation which may affect reputation

This advisory service brings a further enhancement to BIBA's PI Initiative and valuable benefits to BIBA's members. This is an opportunity for members to obtain specialist advice at a time they will feel most vulnerable. They will have the benefit of someone entirely on their side.

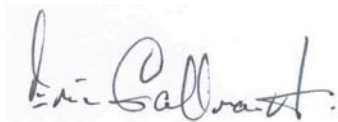
In this litigious society brokers need someone on their side. There is a common view that in the event of a claim the insurer's solicitor will give precedence to the interests of the company that has appointed them rather than the policyholder [i.e. the broker]. It is very important that BIBA has offered this support to its members

To find out more about the BIBA PI Claims and Notification Advisory service, members can visit the PI Initiative section of the BIBA website by clicking [here](#) or contact Flaxman Partners on 020 78682810.

If you have any queries please feel free to contact the technical team at BIBA House who are ready to help. I hope you enjoy the guide.

This service is aimed at members who do not have the benefit of using a BIBA accredited broker.

Yours sincerely



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